



**Media Release**  
**FOR IMMEDIATE RELEASE**  
**June 16, 2020**

## **County Reinstates Temporary Closure to Walk-in Traffic at Government Center, Encourages Citizens to Call Before Arrival**

**Troup County, Ga. June 16, 2020** – Due to the recent increase in Coronavirus Disease (COVID-19) cases in Troup County and in order to help ensure the health and safety of the public and our employees, the county will reinstate previous safety measures at the Troup County Government Center to include temporarily closing select offices to in-person traffic and limiting the number of visitors inside of the building to fifteen at one given time until further notice, effective Wednesday, June 17, 2020.

All services within the Troup County Government Center will be affected, but the following information outlines specific updated procedures for each office and/or department.

- The Troup County Tax Commissioner's Office: Temporarily closed to walk-in traffic. The office will continue to handle all aspects include telephone calls, mailings, mail and online tag renewals, online tax payments, etc.
- The Troup County Elections and Registration Office: Temporarily closed to walk-in traffic. The office will continue to handle all aspects via phone, email, and mail.
- The Troup County Community Development Office: Temporarily closed to walk-in traffic. The office will continue to handle all aspects via phone, email, and mail.
- The Troup County Clerk of Superior and State Courts Office: Temporarily closed to walk-in traffic. The office will continue to handle all aspects via phone, email, and mail.
- State, Superior, Magistrate, and Juvenile Court: Courts will continue with essential court proceedings but will require health-related safety precautions, such as face mask coverings, temperature checks, and appropriately answered health questions.
- Troup County Probate Court Office and Troup County Solicitor's Office: Temporarily closed to walk-in traffic. The offices will continue to handle all aspects via phone, email, and mail; the offices will continue to handle in-person requests by appointment only.

All visitors who must visit for permitted in-person services will be strongly encouraged to wear face masks and practice social distancing while visiting the building. In addition, all visitors who enter the building will continue to be screened immediately by county personnel to include being asked to answer health-related questions as recommended by local health agencies and to provide a temperature check. All visitors will be subject to denial of entry based on responses to the questions and/or temperature. The county encourages the public to please stay home if experiencing any symptoms of COVID-19, as well as to please call ahead of time before arrival.

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