

Media Release FOR IMMEDIATE RELEASE March 17, 2020

## Troup County Tax Commissioner's Office Temporarily Closed, Urges Community to Utilize Drop-Box Service

*Troup County, Ga. March 17, 2020* – As a precautionary measure to guard against the Coronavirus Disease (COVID-19) and to help ensure the health and safety of the public and our employees, the Troup County Tax Commissioner's Office will be closed to the public and all walk-in customers during the 10-day period of March 17-27, 2020, effective immediately. Staff will continue to handle all aspects of the office, including telephone calls, mailings, mail and online tag renewals, online tax payments, etc.

The county urges residents to utilize the drop-box service located near the entrance of the Troup County Government Center for payments in the form of check or money order for property taxes or tag renewals. During this period, the Tax Commissioner's Office will record received information and payments as valid as soon as possible and the postage/mail fee will be waived. In addition, all taxpayers may conduct business via online services without the need of in-person interactions. Please visit <a href="https://eservices.drives.ga.gov/">https://eservices.drives.ga.gov/</a> for online Motor Vehicle services to include tag renewal, duplicating registration, canceling registration, TAVT estimator, etc. Please visit <a href="https://eservices.drives.ga.gov/">www.troupcountytax.com</a> for online services to include searching & paying taxes, viewing and printing property tax bills, property tax payments, property tax receipts, general information, and others. For additional questions regarding motor vehicle taxes and property tax payments, please contact the Troup County Tax Commissioner's Office at (706) 883-1620.

In addition, the Troup County Property Appraisal Office is open for business and will be taking Personal Property Returns, FLPA and Conservation Applications and Renewals, as well as Exempt Property & Homestead Applications through the Deadline of April 1, 2020; however, the Property Appraisal Office encourages residents to utilize the drop-box service for payments, as well as to call the office for questions and instructions. For questions and information regarding property taxes, please contact the Property Appraisal Office at (706) 883-1625.

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