

Media Release FOR IMMEDIATE RELEASE April 3, 2020

## County Extends COVID-19 Hotline Hours to Assist Community on Saturdays and Sundays

*Troup County, Ga. April 3, 2020* – In order to offer additional support to our community during the current pandemic, the Troup County Board of Commissioners has extended the hours of the COVID-19 Information Hotline to include Saturdays and Sundays, effective April 4, 2020.

The Troup County COVID-19 Information Hotline will be staffed daily from 8:00AM-5:00PM. It is being utilized to answer frequently asked questions regarding COVID-19, current Troup County services related to COVID-19, concerns related to the impending State of Georgia Executive Order, etc. as a way to offer a centralized method of contact for inquiries while also decreasing the abundance of non-emergency calls from E-911 communications. The county encourages the public to utilize the hotline for all non-emergency questions and concerns related to COVID-19 in the community. For emergencies, please continue to call 911.

Troup County staff will work to provide relevant and up-to-date information to all residents who call into the hotline, including returning voice messages, as well. In addition, staff will strive to direct callers to the appropriate resources across the community and the state. The hotline can be reached at (706) 883-1719.

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